

# NORTH TO ALASKA

INSIDE PASSAGE CRUISE + ALASKAN WILDERNESS LODGES

26 August 2020, 18 Days

JOIN OUR HOSTED JOURNEY



## WELCOME TO HELLOWORLD TRAVEL HOSTED JOURNEYS

Hosted Journeys are experts in offering travellers unique, hand-picked holidays to destinations all over the world. Our itineraries are designed to ensure you have a hassle-free and seamless holiday experience. With over 30 years experience in group travel, rest assured you are in expert hands from start to finish.

A professional tour host travels with the group from Australia taking care of all the details. They provide security and peace-of-mind, maintain positive group morale, provide assistance through airports, immigration and crossing borders, assist with flight cancellations or alterations, lost luggage, reconfirm touring and transfers, distribute tipping, all to maximise your holiday experience.

### TOUR HIGHLIGHTS

- Visit the bustling city of Vancouver
- Explore Grouse Mountain and walk across Capilano Suspension Bridge
- Cruise Alaska's Inside Passage aboard the Grand Princess
- Marvel at the grandeur of nature in Glacier Bay National Park
- Experience all that cruising has to offer with dining and entertainment on board
- Immerse yourself into the wilderness of Alaska with the 'Direct to the Wilderness' train journey
- Stay in lodge style accommodation in Denali National Park
- Visit Anchorage, Alaska's largest city, and learn about the Alaskan way of life at the Alaska Native Heritage Centre

### YOUR TOUR HOST

Corenne has been fortunate to travel to many exciting destinations including the USA, Britain and Ireland, the South Pacific and New Zealand. She has recently lead a group on a 26 day Britain and Ireland adventure where some amazing history was uncovered.

"Travelling to me is all about the people you meet and shared experiences. The memories that last long after the suitcases are unpacked. Travelling with a group lends itself to meeting new people and forging lasting friendships.

I invite you to join me on this journey into the wilderness of Alaska"

*Corenne Jonas,  
Travel Consultant, Helloworld Travel Mt Pleasant*







GLACIER BAY NATIONAL PARK

The untouched wilderness of Alaska will inspire on this Cruise Tour. Beginning in the shoreside city of Vancouver, explore the sights before cruising your way through the Inside Passage of Alaska. The true journey begins when you make your way into Denali National Park for a lodge stay experience. The sights and sounds of Alaska are sure to delight.

**Day 1. Wed 26 August 2020 D**  
**TOWNSVILLE - BRISBANE - VANCOUVER**

Let's begin our journey to Vancouver, via Brisbane. Our tour host will meet us at the airport in Brisbane. Upon arrival at Vancouver International Airport, we will be met and transferred to our hotel.

This evening we will enjoy a Welcome Dinner at a local restaurant.

**Day 2. Thu 27 August 2020 B**  
**VANCOUVER**

Today, we will experience one of the most sought after experiences in Vancouver, a walk across Capilano Suspension Bridge. As Vancouver's oldest visitor attraction it offers something for everyone - facts and fiction at the Story Centre, exhibits at the Living Forest, guided nature walks through the West Coast Rain Forest, shopping at the Trading Post, colourful Totem Poles and native carvings.

This afternoon, we will make our way to the spectacular mountain top of Grouse Mountain. We will visit the Wildlife Refuge to see the Birds in Motion demonstration and so much more.

The evening will be at our leisure to explore this wonderful city.

**Day 3. Fri 28 August 2020 B D**  
**VANCOUVER**

Vancouver is one of the most ethnically diverse cities in Canada. Today, we will have the opportunity to explore the city at our leisure. Shop till you drop, enjoy a coffee, see the sights. There is so much to do we will be spoilt for choice.

This evening, we will enjoy a Gastronomic Gastown Food Tour. We will make our way to Gastown, Vancouver's oldest neighbourhood laden with iconic restaurants, quirky pubs, and historic spaces.

We will indulge in the foodie, historic neighbourhood with Canadian poutine, Vancouver's best pizza, wicked desserts, cocktails and craft beer.

**Day 4. Sat 29 August 2020 B D**  
**VANCOUVER - EMBARK CRUISE**

This morning, enjoy a leisurely breakfast before any last minute shopping in the city of Vancouver.

This afternoon, we will be transferred from our hotel to the Cruise Terminal to board the Grand Princess.

**Day 5. Sun 30 August 2020 B L D**  
**AT SEA**

This morning, we will wake up and be sailing the beautiful waters of Alaska's Inside Passage. Today is a full day at sea so we will be able to enjoy all of the facilities and entertainment on board the Grand Princess.

**Day 6. Mon 31 August 2020 B L D**  
**KETCHIKAN**

Known for its many Native American Totem Poles on display throughout town, Ketchikan is a perfect introduction for our first port of call in Alaska.

We will have the opportunity to explore the town, or take in one of Princess Cruises optional shore excursions.

**Day 7. Tue 1 September 2020 B L D**  
**JUNEAU**

Today, we will explore Alaska's Capital, Juneau. Located on one of the largest wilderness areas in the United States, Juneau offers many opportunities to view wildlife and landscapes including glaciers.

We will also be able to enjoy the city's shops, restaurants and artistic flare or take in one of Princess Cruises optional shore excursions.

**Day 8. Wed 2 September 2020 B L D**  
**SKAGWAY**

Skagway is a picturesque town in the heart of Alaska's Inside Passage. It is home to gold-rush-era buildings, which are now preserved as part of the Klondike Gold Rush National Historical Park.

We will have the opportunity to explore the town, or take in one of Princess Cruises optional shore excursions.

**Day 9. Thu 3 September 2020 B L D**  
**GLACIER BAY SCENIC CRUISING**

Located in Southeast Alaska, Glacier Bay National Park and Preserve became a National Park in 1925. Today, we will enjoy the sights and sounds of this beautiful area aboard the Grand Princess.

**Day 10. Fri 4 September 2020 B L D**  
**COLLEGE FJORD SCENIC CRUISING**

College Fjord is a fjord located in the northern sector of Prince William Sound, Alaska. It contains five tidewater glaciers, five large valley glaciers, and dozens of smaller glaciers, most named after renowned East Coast colleges. Today, we will enjoy the sights and sounds of this beautiful area aboard the Grand Princess.

**Day 11. Sat 5 September 2020 B**  
**ANCHORAGE DISEMBARK CRUISE - DENALI NATIONAL PARK**

This morning, we disembark the Grand Princess and our journey into the Wilderness truly begins. As we board the exclusive Direct-to-the-Wilderness rail service, we begin the incredible journey, with magnificent scenery and friendly Princess service, into Denali National Park.

This afternoon, we arrive at the Denali Princess Wilderness Lodge for our two-night stay.

**Day 12. Sun 6 September 2020**  
**DENALI NATIONAL PARK**

Today, we will have the opportunity to explore one of America's best national parks. This morning, a Natural History Tour serves as a wonderful introduction to the animals, plants and geological features found in Denali National Park

Later today, we will be able to stop by the Tour Desk to plan an optional activity such as rafting or hiking.



This evening's dinner is at our leisure to enjoy the dining options at the Lodge (own expense).

**Day 13. Mon 7 September 2020**  
**TALKEETNA**

A scenic drive between our two lodges culminates in incredible views of Denali and, with our arrival at the Mt McKinley Princess Wilderness Lodge, a relaxing haven in one of the most dazzling settings imaginable.

**Day 14. Tue 8 September 2020**  
**TALKEETNA**

Today, enjoy a full day at the Mt McKinley Princess Wilderness Lodge. We will have ample time to both relax and explore. The nature trails around the grounds is a pleasant way to get a sense of the place. The Princess staff can help you choose from a generous offering of outdoor activities. Sit and gaze at the majesty of "The Great One" from the Lodge's treehouse, designed and built by Pete Nelson of Animal Planet's Treehouse Masters.

This evening's dinner is at our leisure to enjoy the dining options at the lodge (own expense).

**Day 15. Wed 9 September 2020**  
**ANCHORAGE**

This morning, we will take in our final views of the mountains, before we transfer by motorcoach to Anchorage. This is Alaska's most cosmopolitan city, and we will have the opportunity to explore the shops, restaurants and cultural attractions. Entry into the Alaska Native Heritage Centre allows you to delve into the history and culture of the Alaskan way of life.

**Day 16. Thu 10 September 2020**  
**ANCHORAGE - VANCOUVER -**  
**BRISBANE**

Our journey comes to an end today as we transfer to Anchorage Airport for our flight to Australia, via Vancouver.

**Day 17. Fri 11 September 2020**  
**IN FLIGHT**

**Day 18. Sat 12 September 2020**  
**BRISBANE - TOWNSVILLE**

Upon arrival in Brisbane, we collect our luggage and transfer to the domestic airport for our flight home to Townsville.



## DIRECT TO THE WILDERNESS ALASKA RAIL SERVICE

On board Princess Cruises' exclusive Direct-to-the-Wilderness rail service, we will enjoy a spectacular 500-mile journey through the heart of Alaska. This is the only rail service that can take us between our ship and our Denali-area lodges all in the same day.

Along the way, we will take in breathtaking sights from glass-domed rail cars and outdoor viewing platforms. In addition to the wildlife, we won't want to miss views of Denali, Hurricane Gulch, Turnagain Arm and dozens of picturesque rivers and meadows. We will enjoy fascinating commentary from our onboard rail guides, and perhaps even visit the dining car for Princess' signature Alaska cuisine. Of course, trademark Princess service will be on hand every step of the way to ensure our journey is truly unforgettable.



ALASKAN TOTEM POLES

# ALASKA INSIDE PASSAGE CRUISE

**2600** | **REFURBISHED IN**  
**GUESTS** | **MARCH 2019**

**ENDLESS** | **9** **DINING**  
**ENTERTAINMENT** | **OPTIONS**

## EXQUISITE ACCOMMODATIONS

From the moment we step aboard Grand Princess, we will feel welcomed and right at home. With attentive service from friendly staff that knows what hospitality means, we will find our Princess ship truly is our home away from home.



### INTERIOR CABIN

Your own personal hideaway. These staterooms are the perfect place to recharge your batteries.

- Approx. 158 to 162 sq ft
- Comfortable queen or two twin beds
- Refrigerator
- Flat-panel television
- Private bathroom with shower
- 100% cotton, high-thread count linens
- Complimentary 24-hour room service\*
- Spacious closet
- Desk
- Hair dryer & fine bathroom amenities
- Digital security safe



### OCEANVIEW CABIN

A room with a view. Enjoy the added benefit of a view of the ocean from either a picture window or porthole that brings in natural light.

- Approx. 146 to 206 sq ft
- A spacious picture window for memorable views
- Comfortable queen or two twin beds
- Refrigerator
- Flat-panel television
- Private bathroom with shower
- 100% cotton, high-thread count linens
- Complimentary 24-hour room service\*
- Spacious closet
- Desk
- Hair dryer & fine bathroom amenities
- Digital security safe



### BALCONY CABIN

Front row seat for beautiful scenery. This impressive stateroom offers the added indulgence of a balcony and gives you more space than a standard stateroom.

- Approx. 214 to 222 sq ft
- Balcony with 2 chairs and table
- Floor to ceiling glass sliding doors
- Comfortable queen or two twin beds
- Refrigerator
- Flat-panel television
- Private bathroom with shower
- 100% cotton, high-thread count linens
- Complimentary 24-hour room service\*
- Spacious closet
- Desk
- Hair dryer & fine bathroom amenities
- Digital security safe



## DENALI PRINCESS WILDERNESS LODGE

You haven't fully experienced Alaska unless you've been to Denali National Park. Its boundaries encompass an impressive six million acres — the size of the state of Massachusetts. Home to Denali, North America's highest peak towers an unbelievable 20,310 feet in the sky. The Park hosts an array of wildlife from moose, caribou, Dall sheep and grizzly bears to gray wolves and red foxes.

The Denali Princess Wilderness Lodge is the closest and most comfortable place to stay when visiting the park. The entrance to Denali National Park is located only a mile from our front door. With an expansive deck overlooking the Nenana River with views into the park, Denali Princess Wilderness Lodge is the ideal spot to relax, visit with friends, and savour the exquisite landscape.

This comfortable wilderness lodge features restaurants and lounges, a cafe, tour desk, meeting rooms, and shuttle service to the Denali National Park Visitors Center.

Part of the allure of Denali National Park is that you never know what you might see. Princess professionals at the Tour Desk are available to arrange a tour into the Park for a glimpse of its incredible ecosystem - ask for the Tundra Wilderness Tour or Natural History Tour.

Perhaps you'd like to go river rafting or learn about the sport of sled dog racing from Iditarod® musher Jeff King. See Denali from the air with a helicopter or airplane tour of this immense wilderness preserve.



## MT MCKINLEY PRINCESS WILDERNESS LODGE

From the moment you arrive at Mt. McKinley Princess Wilderness Lodge in Denali National Park, you know you're somewhere special. Located south of the National Park near the Chulitna River, Mt. McKinley Lodge is a true wilderness retreat with a host of recreational activities, exceptional amenities, and incredible views of Denali.

This cozy Alaskan lodge invites the ultimate relaxation experience. Each of the guest rooms is nestled peacefully on a hillside in this wilderness getaway.

Located above the Chulitna River, Mt. McKinley Princess Wilderness Lodge is surrounded by majestic Denali National Park. Lodge-based Mt. McKinley activities abound. Guests can enjoy nature hikes, rafting, and wagon rides. A few minutes away are opportunities for 'flightseeing', horseback riding, or river rafting.

You won't want to miss the opportunity to listen to inspiring stories from Denali mountain climbers at "Meet the Mountain Climber" presentations in the Hudson Theatre. Afterwards, step outside and observe the restored airplane of Alaska bush pilot Cliff Hudson, the same plane he once used to fly climbers directly to Denali.

You may even like to plan a day trip into Talkeetna with our daily shuttle service for only \$10 roundtrip or relax on the deck at the lodge after a walk on one of the many hiking trails. This premier wilderness lodge has it all!







## TOUR INCLUSIONS

### Included Services

- Return economy class flights from Townsville
- Airport transfers on arrival in Vancouver
- 3 nights, 4 star accommodation in Vancouver
- Breakfast daily in Vancouver
- Welcome Dinner in Vancouver at a local restaurant
- Vancouver day tour to Grouse Mountain and Capilano Suspension Bridge
- Gastronomical Gastown Food Tour in Vancouver
- Transfer from Vancouver Accommodation to Cruise Terminal
- 7 night Inside Passage Cruise on board Grand Princess
- All meals on board the 7 night cruise
- All tipping on board the 7 night cruise
- Engaging entertainment onboard Grand Princess
- Exclusive Direct to the Wilderness Rail Experience through the Alaskan wilderness
- 2 night lodge stay at Denali Princess Wilderness Lodge
- Breakfast Daily at Denali Princess Wilderness Lodge
- Natural History Tour at Denali Princess Wilderness Lodge
- 2 night lodge stay at Mt McKinley Wilderness Lodge
- Breakfast daily at Mt Mckinley Princess Wilderness Lodge
- Services of an experienced Helloworld Travel Tour Host

### On Board Gratuities

- The Princess Cruise Crew members will truly make this ocean cruise a wonderful experience. In order to do justice to all of the crew members who care for your well-being, a discretionary gratuity (tipping) has been included in your cruise fare.

### Optional Shore Excursions

- Immerse yourself in a carefully crafted shore excursion to experience the true colours, cultures and flavours of the regions you're travelling to. Led by reputable operators with local expertise, Princess' Shore Excursions come with the assurance of guaranteed return to ship.
- Upon making your reservation, your consultant will supply you with more information regarding your cruise booking reference and Princess Cruise Personaliser. Through the cruise personaliser, you will be able to check-in online, browse and, in some cases, reserve shore excursions as well as optional services such as spa treatments and speciality dining.

### Included Meals

10 Breakfasts (B)

6 Lunches (L)

9 Dinners (D)

## HOLIDAY PRICING

18 Day Tour, departing Townsville

INTERIOR CABIN - CATEGORY IC	\$7,995 per person
OCEANVIEW CABIN - CATEGORY OE	\$8,995 per person
BALCONY CABIN - CATEGORY BD	\$9,295 per person

All pricing is twin share, based on the category listed.

Other cabin upgrades are available upon request.

ADD A MEAL PLAN TO THE ALASKA ITINERARY - DAY 11-16

\$490pp\* (4 x Breakfasts 1 x Lunch 4 x Dinners)

\*Includes Tax & Gratuities



# TERMS & CONDITIONS

## Deposit & Payment:

A non-refundable deposit of \$1,500 per person is due within 7 days of making a booking along with a copy of your passport, Booking Form and the Helloworld Travel Hosted Journeys ("Hosted Journeys") Medical and Fitness Form. Bookings are subject to auto cancel after 7 days if the deposit is not received.

Final payment is due no later than Friday 8 May 2020. If your reservation is made after this date, full payment is required at time of booking.

## Tour Price:

The package price is per person based on twin share accommodation and subject to a minimum amount of 16 passengers booked. Should minimum numbers not be met, we reserve the right to withdraw the departure and a refund of your paid deposit will be offered. Alternatively the tour will proceed as planned however the Tour Host may not travel with the group. Your holiday cost may increase if minimum numbers are not met. Deposits merely hold the reservations and, due to ongoing currency fluctuations, prices cannot be guaranteed until final payment has been made. Hosted Journeys reserves the right to modify program itineraries, included sightseeing and substitute accommodations and transportation at any time due to unforeseen circumstances. In such circumstances, we will do our best to supply comparable services, accommodations and itineraries, and there shall be no refund in this situation.

## Special Requests:

Specific requests such as bedding, adjacent rooms, seat requests on flights and special meal requirements can be made on your Booking Form. Please note, Hosted Journeys will do everything they can to accommodate your requests, however, they can not be guaranteed.

## Single Accommodation:

Single Accommodation may be available upon request and a single supplement will apply. Prices are subject to cabin availability and start from \$3,700 (depending on your cabin category). If you are a single traveller and willing to share with another single traveller, let your travel consultant know. When possible, Hosted Journeys will liaise with your consultant to advise if a traveller of the same gender is also willing to share. Your consultant will facilitate contact between the single travellers prior to confirmation to ensure you are agreed compatible travellers. This cannot be guaranteed. If another single traveller is not available, the single supplement must be paid.

## Travel Insurance:

Travel Insurance is compulsory when travelling with Hosted Journeys. We recommend Covermore (offered by Helloworld Travel) as, whilst you are away, our Tour Host can communicate directly with our Covermore representative and provide assistance when making claims or enquiries. If you choose an alternative insurance provider, our Tour Host cannot guarantee assistance.

"Covermore Insurance is issued by Great Lakes Australia (ARBN 127 740 532, ABN 18 964 580 576, FSL 318603). Any advice provided is general advice only. Please consider your needs, financial situation and the Combined FSG/PDS available from us before deciding to buy this insurance.

## Tour Hosts:

Our group trips are facilitated by a Helloworld Travel Professional Tour Host. The decision of the Tour Host is final on all matters likely to affect the safety or well-being of any traveller or staff member participating in the trip. If you fail to comply with a decision made by a Tour Host, or interfere with the well-being or mobility of the group, the Tour Host may direct you to leave the trip immediately, with no right of refund. We may also elect not to carry you on any future trips booked. You must, at all times, comply with the laws, customs, foreign exchange and drug regulations of all countries visited.

## What's not included:

Items such as (and not limited to) passports, items of a personal nature, beverages, meals and sightseeing not detailed on the itinerary, excess baggage, portage and travel insurance.

## Airfare Conditions:

Airfares included in this package are based on Air Canada, and are subject to change without notice. Airfares are in economy class, and subject to availability at time of booking and the group airfare conditions. Taxes and fuel surcharges included are subject to change and additional charges may apply for alternate routes and airlines. If you wish to upgrade to Premium Economy or Business Class please ask your travel consultant for availability and upgrade costs. Air travel is arranged with independent airlines. Hosted Journeys will arrange air travel as advertised in connection with your holiday package or otherwise arranged with Hosted Journeys. All airfares are subject to flight and booking class availability. Airport taxes vary for each departure point and routing of airline. Airline schedules are subject to change without notice. Once air tickets are issued, airline amendment and/or cancellation fees apply and, in some cases, are non-refundable. Name changes and voluntary date and schedule changes will incur fees. Hosted Journeys is not liable for delays or disruptions of air travel. Once tickets are issued, Hosted Journeys will have no other liability and will not be responsible for refunding the cost of any services booked in conjunction with the flights.

## Passport & Visas:

Well before travelling, please ensure you have a current passport that is valid for at least six months after your scheduled return home to Australia. It is the guest's sole responsibility to obtain, and have available when necessary, the appropriate valid travel documents. Your reservations must be made in exactly the same name as your passport. Should any amendments to names be made from those advised on the Booking Form, or if a change needs to be made as a Booking Form was not supplied, fees will apply.

The issuance of visas is not the responsibility of your travel consultant and we cannot be held responsible should you be unable to obtain the correct visas to undertake your journey. A USA ESTA and a Canadian ETA is required to travel to the USA and Canada if you are travelling on an Australian Passport. Your travel consultant can provide you with the details to apply for these visa waivers. For all other passport holders please discuss your individual requirements with your consultant.

## Changes & Amendment Fees:

If you extend or alter your holiday, a minimum fee of \$100 per person per change is payable to Hosted Journeys to cover administrative and communication costs. This is in addition to any fees charged by airlines and applicable suppliers.

## Refunds & Cancellation:

Cancellation must be in writing and such notice is not effective until received by Hosted Journeys. Any part payments received by Hosted Journeys over and above your deposit, including payment for airfares, will be subject to cancellation fees at the discretion of Hosted Journeys plus any third party suppliers. A 100% cancellation fee will apply if your reservation is cancelled on or after the final payment deadline.

In the event that an act of terrorism occurs or natural disaster at your chosen travel destination after your final payment has been made, but before your departure date, Hosted Journeys will perform all possible efforts to minimise your travel disruptions. However in extreme cases, your tour may be altered or cancelled for your safety. Hosted Journeys can not be held responsible should any third party suppliers be unable to offer any refunds due to such causes.

## Documentation:

Your documentation will be available approximately two weeks prior to your departure. Approximately one month before departure, you will be sent an invitation to attend your pre departure event where you can meet your fellow travellers and collect your travel documents. If you are not located in Mackay, your travel documents will be couriered to your travel consultant.

## Liability & Privacy:

Hosted Journeys acts as a travel agent only. We sell various travel related products on behalf of numerous transports, accommodation and other wholesale service providers, such as airlines, coach, rail and cruise line operators. Hosted Journeys' obligation is to make travel bookings on your behalf and to arrange relevant contracts between you and the travel service providers. We have no responsibility for these services nor do we make or give any warranty or representation regarding their standard. All bookings are made subject to the terms and conditions and limitations of liability imposed by these service providers. Your legal recourse is against the specific provider and not Helloworld. If, for any reason, any travel service provider is unable to provide the services for which you have contracted your remedy lies against the provider and not with Hosted Journeys.

It is important that you, and all members of the travelling party are aware of the following terms and conditions as they may relate all or in part to the bookings held by Hosted Journeys on your behalf. If you are making bookings on behalf of more than one person, we will be happy to provide you with more than one copy of these terms and conditions if requested.

All reservations have been booked under the terms and conditions laid down by the airlines and tour wholesalers. Please pay particular attention to the clauses covering amendments and cancellations as detailed in their brochure.

We do not accept any liability of whatever nature, whether in contract, tort or otherwise, for the acts, omissions or default, whether negligent or otherwise, of third party providers over whom we have no direct control. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased travel arrangements. We do not accept any liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense or inconvenience caused directly or indirectly by force majeure or any other event which is beyond our control which is not preventable by reasonable diligence on our part. Third party excursions such as Scenic Flights, Boat Cruises, Helicopter Flights, Cable Car Rides, some 4WD Tours, White Water Rafting, Camel Rides, Hot Air Ballooning, Rail, Rural Homestay Options are not operated by Hosted Journeys, nor by persons or companies associated with Hosted Journeys. These activities may involve inherent risk of injury, death, accident, delay and loss, and clients assume all such risk with regard to any misadventure, death, injury, delay or loss which occurs during, or as a result of, any such activity.

Hosted Journeys collects information about you (including health information where necessary) and may disclose your personal information to organisations which provide services to Hosted Journeys to enable us to provide products and services to you, process your travel arrangements and facilitate your participation in loyalty programs. If the information is not provided, we may not be able to fulfil the service requested. As a Hosted Journeys customer, you may, at any time, request further information about the way we manage your personal information. You may also request removal from our contact lists or correct your personal information by contacting us in writing.

## Social Media & Imagery:

By signing your Booking Form you consent to Hosted Journeys using images of you taken during the trip for advertising and promotional purposes in any medium we choose. You grant us a perpetual, royalty-free, worldwide, irrevocable licence to use such images for publicity and promotional purposes.

## Medical & Travel Health:

Hosted Journeys seeks to provide a safe, memorable and enjoyable travel experience for all guests and welcomes guests with special needs or disabilities provided they are accompanied by an able-bodied companion and do not require special assistance from Hosted Journeys personnel or other travellers. You must complete a Hosted Journeys Self Assessed Medical Form at the time of booking and advise of any physical, medical, or other particular needs that may affect your enjoyment of the tour or its enjoyment by others; and you must ensure that you are medically and physically able to travel. Failure to do so may result in the termination of your travel arrangements without any liability on the part of Hosted Journeys. Hosted Journeys reserves the right at its discretion to exclude from a tour, or to terminate the travel arrangements during the course of the tour without refund, of anyone who:

- is unable to cope with the requirements of coach travel – this includes embarking and disembarking 4-6 steps that are approximately 30 centimetres high, at each stop of the coach, which, on some tours, is at least 8 times per day
- may need services or facilities that are not available
- fails to comply with the reasonable instructions of Hosted Journeys personnel
- engages in illegal or undesirable behaviour or interferes with the enjoyment of or jeopardises the safety of other participants

Anyone so excluded will be required to disembark at a safe public location, transport from which will be wholly their responsibility. You agree that Hosted Journeys is released from all liability for, and you agree not to hold Hosted Journeys responsible for, termination of your travel arrangements in accordance with the previous condition, or any decision made by Hosted Journeys or by any service provider who refuses to provide you with special accommodation facilities or services that are not available or who refuses to carry you by reason of any disability or medical condition. Any changes to health, mobility and fitness must also be reported to Hosted Journeys as soon as possible and prior to departure.

## Claims & Complaints:

If you have a complaint about your tour please inform your Tour Host or our local representative at the time so they can attempt to rectify the matter. If satisfaction is not reached through these means then any further complaint should be put in writing to us within 30 days of the end of the tour in order to expediate your claim or complaint.



ALASKAN MOOSE

ISSUE DATE: 20NOV19